



Anniston, AL Tracks Code Violations and Fees with Comcate Software

Officer Keeps City Attorney Informed with Detailed Case Reports

The Challenge:

In the Appalachian Foothills, Anniston, Alabama's 24,000 citizens are served by a single code enforcement officer who has been cutting and pasting from violation notice documents into presentations to keep the City Attorney informed on violation cases and fee payments. The officer had heard about the advanced reporting capabilities in Comcate Code Enforcement Manager and learned that the hosted software model made this functionality affordable for small cities like Anniston.

The Solution:

Comcate Code Enforcement Manager software makes officers more effective in the field with the remote ability to update cases, communicate with each other, generate violation notices and schedule visits while in the field. The customizable reports show cases and violations with case aging and can be used to highlight repeat offenders or to organize cases by violation type, officer or date. Officers can manage cases and generate reports wirelessly from their car in the field.

Summary:

For more information on Comcate Code Enforcement Manager software, email info@comcate.com