



Norcross, GA Uses Comcate Software to Manage and Report on False Alarm Cases

Comprehensive False Alarm Reporting Improves Compliancy

The Challenge:

Norcross, Georgia has long been a satisfied Comcate Code Enforcement Manager client. Since false alarms are an expensive and wasteful drain of city resources, Norcross noted that Comcate offers software that can be used to comprehensively manage false alarm cases, keep track of frequent offenders and produce objective reporting data to improve enforcement and compliancy.

The Solution:

Comcate's False Alarm Manager software was designed with input from users to meet their false alarm management needs. Typically cities implement Comcate software to increase efficiency with advanced case management functionality and remote access to live data for updating case information, scheduling follow-up visits and printing citations in the field. The data produced by Comcate's extensive standard and custom reporting functionality is extremely valuable to gain insight into resource management issues and to highlight repeat offenders.

Summary:

The City of Norcross has improved the effectiveness of their code enforcement and false alarm management with Comcate software. For more information, please email info@comcate.com.